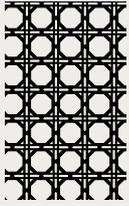


RATTAN & FRAMING

HOB WARRANTY

DOCUMENT	REVISION	SUPPLIER
Custom Bamboo & Rattan Assembly - Workmanship Warranty	15/12/2025	House of Bamboo 13 Erith Street, Botany, NSW 2044

WARRANTY



CUSTOM BAMBOO & RATTAN ASSEMBLY WORKMANSHIP WARRANTY

SCOPE OF WARRANTY

This Workmanship Warranty applies to custom assemblies supplied by House of Bamboo® that combine engineered bamboo frames and/or components with rattan infill or rattan elements ("Custom Assembly").

This warranty covers workmanship associated with the fabrication and assembly of the Custom Assembly only and is separate from individual Product Warranties.

WARRANTY PERIOD

This Workmanship Warranty is valid for a period of twelve (12) months from the date of delivery or practical completion (where installation is undertaken by HOB), whichever occurs first.

WHAT THIS WARRANTY COVERS

This warranty covers defects arising directly from workmanship in the assembly process, including:

- Incorrect fixing or attachment of rattan into bamboo frames where undertaken by HOB
- Assembly faults attributable to HOB fabrication
- Manufacturing inaccuracies in custom-made assemblies supplied by HOB

EXCLUSIONS

This warranty does not cover:

- Natural variation or ageing of bamboo or rattan
- Environmental exposure including UV, humidity, moisture, mould or mildew
- Structural movement or substrate failure
- Installation by third parties
- Finishes, coatings, oils or stains
- Design decisions by others
- Consequential or incidental loss

RELATIONSHIP TO PRODUCT WARRANTIES

Each material remains subject to its own Product Warranty. This warranty does not extend or modify any Product Warranty.

CLAIMS

Claims must be submitted in writing within 30 days of discovery and include proof of purchase and photographs. HOB reserves the right to inspect prior to resolution.

LIMITATION OF LIABILITY

To the extent permitted by law, House of Bamboo® shall not be liable for indirect or consequential damages.

TRANSFERABILITY

This warranty applies only to the original purchaser and is not transferable.

TALK TO US ABOUT THE BAMBOO YOU NEVER KNEW

Phone:	Local or Interstate: 1300 665 703 International: (+61)2 9666 5703
For General Enquiries	info@houseofbamboo.com.au
For any Upcoming Projects	projects@houseofbamboo.com.au
Address	13 Erith Street, Botany NSW 2019
Opening Hours	Monday to Friday: 8:00am - 4:00pm Saturday: 9:00am - 1:00pm Sunday: Closed
Website	www.houseofbamboo.com.au
Follow Us on Instagram	@house.of.bamboo.australia

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